

national rail

online

www.nationalrail.co.uk

telephone

08457 48 49 50

All calls charged at local rate and may be recorded.

call TrainTracker™

0871 200 49 50

For up-to-the-minute journey planning for today and beyond. Calls to TrainTracker cost 10p a minute from a BT fixed phone. Charges from other operators may vary.

text station name to TrainTracker™

8 49 50

For live departure and arrival times direct to your mobile. TrainTracker texts cost 25p for each successful response (plus usual text costs).

textphone

0845 60 50 600

live travel info and free travel alerts

Visit **www.londonmidland.com** for live train running information, station arrival and departure boards, and to download our latest timetables. You can also register for free travel alerts at **www.londonmidland.com/disruption**

create your own timetable

Why not create and download a timetable for your own personal journey at **www.londonmidland.com**? It's quick and easy to do and even includes short-notice alterations.

engineering works

Maintenance work on the track and signals normally takes place overnight and at weekends. Planned timetable alterations can be found on our website and on station posters at least two weeks in advance, but it's worth double-checking before travelling.

bank holidays

We will be running amended timetables over Christmas, Easter and the early May bank holiday. Details will be available on our website and on posters at stations.

getting assistance at the station

Call us on 0800 092 4260 if you need some help getting on or off the trains and we'll make the necessary arrangements. Please give at least 24 hours notice if possible.

bringing your bike

Bikes are welcome on board our trains, but please be extra careful when it's busy. On weekdays, only folding bikes are allowed on trains arriving at London Euston between 0700-1000, and departing between 1600-1900. Unfortunately we cannot carry three-wheelers and tandems at any time.

comments and suggestions

You can get in touch with our customer relations team between 0700-1900 on weekdays, and 0800-1600 at weekends.

email comments@londonmidland.com
tel 0121 634 2040
fax 0121 654 1234
web www.londonmidland.com
address London Midland, PO Box 4323, Birmingham, B2 4JB

We'll do our best to resolve any problem, but if you're unhappy with our response you can contact:

London Travelwatch

email info@londontravelwatch.org.uk
tel 020 7505 9000
fax 020 7505 9003
web www.londontravelwatch.org.uk
address 6 Middle St, London, EC1A 7JA

Passenger Focus

email info@passengerfocus.org.uk
tel 03001 23 23 50
fax 08458 50 13 92
web www.passengerfocus.org.uk
address Freeport (RRRE-ETTC-LEET), PO Box 4257,
 Manchester, M60 3AR

community rail partnership

The Community Rail Partnership brings together the local community, businesses, local government and the railway to secure the long term future of the Abbey Line and the Marston Vale Line. For more information about how you can get involved please contact the CRP officer.

Abbey Line Community Rail Partnership

email crp@hertsgov.gov.uk
tel 07770 993 162
web www.abbeyline.org.uk

Marston Vale Community Rail Partnership

Stephen Sleight

email stephens@bedsrcc.org.uk
web www.marstonvalecommunityrail.org.uk

rail user groups

If you'd like to get more involved with the development of your rail services, it's worth joining your local rail user group.

Abbey Flyer Users Group

John Webster, Chairman

email john.w.webster@ntlworld.com

tel 01727 752 613

Bedford to Bletchley Rail Users Association

Richard Crane, Chairman

email chairman@bbrua.org.uk

tel 01234 351 771

web www.bbrua.org.uk

Lichfield Railway Promotion Group

Anthony Wiggall, Chair

email lichrail@googlemail.com

Long Buckby & Daventry Rail Users Group

Paul Whiffin, Treasurer

address Wharfdale, Long Buckby Wharf, Long Buckby, NN6 7PP

Milton Keynes Rail Users Group

email info@mkrailusers.org.uk

web www.mkrailusers.org.uk

North Staffs Rail Promotion Group

John Heal

email jhnorthstaffrail@hotmail.co.uk

Northampton Rail Users Group

Paul Minton, Secretary

email pamin100@aol.com

web www.northamptonrug.org.uk

Nuneaton & Bedworth Rail Users Group

Mark Whiteleg

email nuneatonrug@btconnect.com

Rugby Rail Users Group

Alan Turner, Secretary

email secretary@rugbyrailusersgroup.org.uk

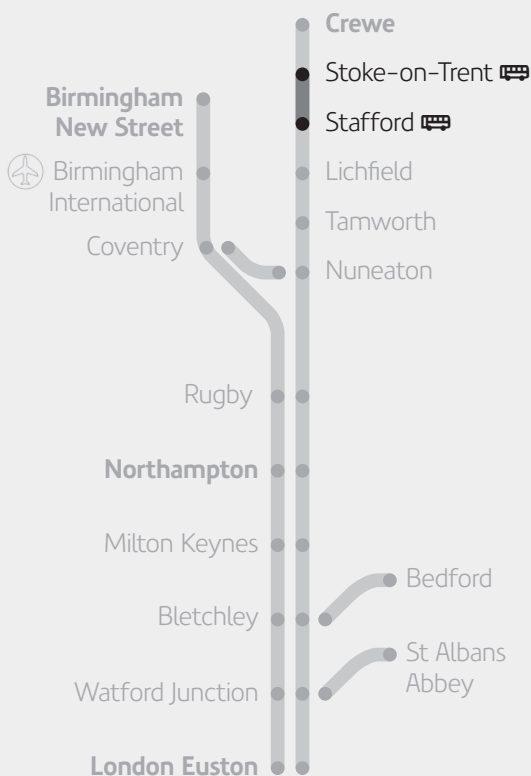
web www.rugbyrailusersgroup.org.uk

Watford Rail Users Group

The Secretary

email wrug2@hotmail.co.uk

Stoke City Centre – Stoke-on-Trent – Stafford



Key

- stations served by this table
- stations **not** served by this table

Stafford – Stoke-on-Trent – Stoke City Centre

local services only

Mondays to Fridays

Service No.	X1	X1	490	X1	X1	490	X1	X1	X1	490	X1	490	X1	X1	491	X1	491	X1	X1
Stafford Railway Station			0825			1025				1235		1418			1618		1740		
Norton Bridge Station Drive			0840			1040				1259		1442			1642		1806		
Stone Granville Square			0902			1102				1339		1454							
Stone Crown Street	0705	0815		0920	1020		1120	1220	1320		1420		1520	1620		1720		1820	1845
Barlaston Orchard Place	0715	0820		0930	1030		1130	1230	1330		1430		1530	1630		1730		1830	1853
Wedgwood Old Road Bridge	0717	0822		0932	1032		1132	1232	1332		1432		1532	1632		1732		1832	1855
Stoke-on-Trent Railway Stn	0738	0844		0948	1048		1148	1248	1348		1448		1548	1648		1748		1848	1906
Stoke City Centre	0745	0851		0955	1055		1155	1255	1355		1455		1555	1655		1755		1900	1915

Stafford – Stoke-on-Trent – Stoke City Centre

local services only

Saturdays

Service No.	X1	X1	490	X1	X1	490	X1	X1	X1	490	X1	490	X1	X1	491	X1	491	X1	
Stafford Railway Station			0825			1025				1235		1418			1618		1740		
Norton Bridge Station Drive			0840			1040				1259		1442			1642		1806		
Stone Granville Square			0902			1102				1339		1454							
Stone Crown Street	0720	0820		0920	1020		1120	1220	1320		1420		1520	1620		1720		1845	
Barlaston Orchard Place	0728	0828		0928	1028		1128	1228	1328		1428		1528	1628		1728		1853	
Wedgwood Old Road Bridge	0730	0830		0930	1030		1130	1230	1330		1430		1530	1630		1730		1855	
Stoke-on-Trent Railway Stn	0741	0841		0941	1041		1141	1241	1341		1441		1541	1641		1741		1906	
Stoke City Centre	0747	0847		0947	1047		1147	1247	1347		1447		1547	1647		1747		1912	

bus service

Norton Bridge:- bus calls at the end of the station drive

The X1 service is operated by Bakerbus. X1 also serves Stafford District Hospital, University of Staffordshire (Stoke campus and Stafford campus), and Hanley. For full details see www.bakerbus.com

The X1, 490 and 491 service on Bank Holiday Mondays operates to a Saturday timetable

Stoke City Centre – Stoke-on-Trent – Stafford

local services only

Mondays to Fridays

Service No.	X1	491	X1	490	X1	X1	X1	490	X1	X1	490	X1	490	X1	X1	X1	X1
Stoke City Centre	0650		0750		0900	1000	1100		1200	1300		1400	1500	1600	1700	1800	
Stoke-on-Trent Railway Stn	0656		0801		0911	1011	1111		1211	1311		1411	1511	1611	1711	1811	
Wedgwood Old Road Bridge	0708		0810		0920	1020	1120		1220	1320		1420	1520	1620	1720	1820	
Barlaston Orchard Place	0711		0811		0921	1021	1121		1221	1321		1421	1521	1621	1721	1821	
Stone Granville Square	0725		0825	0909	0930	1030	1130	1139	1230	1330	1339	1430	1529	1530	1630	1730	1830
Norton Bridge Station Drive		0752		0952				1202			1354		1552				
Stafford Railway Station		0822		1022				1232			1415		1613				

Stoke City Centre – Stoke-on-Trent – Stafford

local services only

Saturdays

Service No.	491	X1	490	X1	X1	X1	490	X1	X1	490	X1	X1	490	X1	X1	X1
Stoke City Centre		0750		0850	0950	1050		1150	1250		1350	1450		1550	1650	1750
Stoke-on-Trent Railway Stn		0756		0856	0956	1056		1156	1256		1356	1456		1556	1656	1756
Wedgwood Old Road Bridge		0805		0905	1005	1105		1205	1305		1405	1505		1605	1705	1805
Barlaston Orchard Place		0806		0906	1006	1106		1206	1306		1406	1506		1606	1706	1806
Stone Granville Square		0812	0909	0912	1012	1112	1139	1212	1312	1339	1412	1512	1529	1612	1712	1812
Norton Bridge Station Drive		0752		0952			1202			1354			1552			
Stafford Railway Station		0822		1022			1232			1415			1613			

bus service

The X1, 490 and 491 service on Bank Holiday Mondays operates to a Saturday timetable

Norton Bridge:- bus calls at the end of the station drive

The X1 service is operated by Bakerbus. X1 also serves Stafford District Hospital, University of Staffordshire (Stoke campus and Stafford campus), and Hanley. For full details see www.bakerbus.com