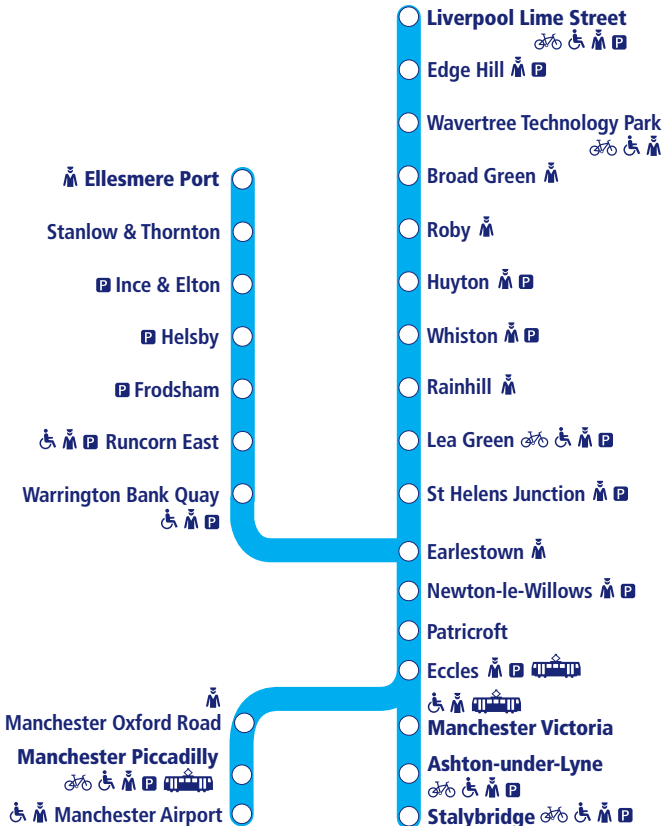


Train times

11 December 2011 – 13 May 2012

- Parking available
- Staff in attendance
- Bicycle store facility
- Metrolink Interchange stations
- Disabled assistance available

Liverpool to
Manchester Airport and
Warrington Bank Quay
via Earlestown
(includes Helsby to Ellesmere Port)



This timetable shows the complete train service between Liverpool, Manchester and Warrington Bank Quay via Earlestown.

The train service between Warrington Bank Quay, Helsby and Ellesmere Port is shown in a separate timetable at the back of this booklet.

For services between Liverpool and Manchester via Warrington Central see Timetable 16.

Through trains and connections

At the side of the station name **a** means arrival time and **d** means departure time. If the train times are in **bold type** you won't have to change trains.

If your arrival time is shown in light type, change at the previous station whose time is printed in bold type unless a footnote gives other instructions.

If your departure time is shown in light type, change at the next station whose time is printed in bold type unless a footnote gives other instructions.



No smoking

Smoking is not permitted on stations or on trains.



Buying your ticket

It's a legal requirement to have a valid ticket or pass before you start your journey and you risk prosecution if you travel without one.

You must buy your ticket from the ticket office or ticket vending machine **before** getting on the train. If the ticket office is closed or you board at an unstaffed station you can buy your ticket from the conductor on the train. If you avoid using the ticket office or vending machine when they're available, the conductor will charge you the full Anytime Single/Return fare. Alternatively buy your ticket online at northernrail.org.

Group travel

We may give discounts for groups of ten or more. For details please call **0845 1243345** 0900 to 1700 Monday to Friday.



Engineering work

Engineering work sometimes affects services, particularly at weekends and bank holidays. Please check with National Rail Enquiries before travelling by phoning **08457 48 49 50** or visiting our website.



National Rail Enquiries

Phone **08457 48 49 50** for full details of all trains times and fares or visit **nationalrail.co.uk**.

Train running

The latest information on train running is available by phoning TrainTracker™ from National Rail Enquiries on **0871 200 49 15** or by texting TrainTracker™.

Text your station name to **84950**.

Local transport enquiries

For all your local public transport enquiries phone **0871 200 22 33** 0800 to 2000 daily.



Customers with disabilities

Northern aims to make its services available to all, including people with disabilities or restricted mobility.

We have a Disabled People's Protection Policy (DPPP) that sets out the services available to disabled customers. You can view it on our website or request a copy from our Customer Relations Team.

To book assistance:

Freephone: **08081 56 16 06**

0800 to 2000 Monday to Saturday
0900 to 1700 Sunday

Textphone: **08456 045 608**

Email: **assistance@northernrail.org**

Mobility scooters

We cannot accept any type of mobility scooter for travel on our trains, unless it can be folded and carried on board (similar to a piece of luggage), due to their restricted manoeuvrability and stability.



Bicycles

Most of our trains can take up to two bikes, subject to space being available, particularly during peak times. Folded bikes can be taken on trains as luggage without restrictions. For further details call our Customer Relations Team on **0845 00 00 125** or see our Passenger's Charter.

Passenger's Charter

We aim to deliver services that meet the needs and expectations of our customers.

We set out our promises and standards in a Passenger's Charter. You can view it on our website, ask for a copy at any staffed station or request a copy by post from our Customer Relations Team. We welcome your feedback and suggestions about any aspect of our services.



Customer Relations

If you have comments or complaints about any of our services please contact us.

Telephone: **0845 00 00 125**
0800 to 2000 Monday to Saturday
0900 to 1700 Sunday

Email: **customer.relations@northernrail.org**

Address: Customer Relations Department
Northern Rail Ltd
Freepost (RLSL-ABEC-BGUU)
Leeds LS1 4DY

Should we fail to resolve any complaint to your satisfaction you can contact:

Passenger Focus

Telephone: **0300 123 2350**

Address: Passenger Focus
Freepost (RRRE-ETTC-LEET)
PO Box 4257 Manchester M60 3AR

Website: **passengerfocus.org.uk**

Rail Users' Group

The North Cheshire Rail Users' Group

For information or to join the group please contact Mr Cedric Green, NCRUG Secretary, 24 Caldby Road, West Kirby, Wirral CH48 2HG or email **secretary@ncrug.org.uk** website **ncrug.org.uk**

Christmas 2011 and New Year 2012

Trains will stop running around 2000 on Christmas Eve and New Year's Eve, and start later than normal on 27 December and New Year's Day. Contact our helpline or check our website for details. Trains don't run on Christmas Day or Boxing Day.

Liverpool - Earlestown - Manchester - Manchester Airport

Mondays to Fridays

		AW			AW			AW			
Liverpool Lime Street	d	0331	0513	-	0546	0613	0616	-	0646	0713	-
Edge Hill		-	-	-	0550	-	0620	-	0650	-	-
Wavertree Technology Park		-	0519	-	0552	0619	0622	-	0652	0719	-
Broad Green		-	-	-	0555	-	0625	-	0655	-	-
Roby		-	-	-	0559	-	0629	-	0659	-	-
Huyton		-	-	-	0601	-	0631	-	0701	-	-
Whiston		-	-	-	0605	-	0635	-	0705	-	-
Rainhill		-	-	-	0608	-	0638	-	0708	-	-
Lea Green		-	-	-	0611	-	0641	-	0711	0728	-
St Helens Junction	d	-	0529	-	0614	0629	0644	-	0714	0731	-
Warrington Bank Quay	d	-	-	0606	-	-	-	0707	-	-	0739
Earlestown	d	-	-	0612	0619	-	0650	0714	0719	-	0746
Warrington Bank Quay	a	-	-	-	-	-	0701	-	-	-	-
Newton-le-Willows	d	-	0535	0615	0622	0635	-	0717	0722	0737	0749
Patricroft		-	-	-	0634	-	-	-	0734	-	-
Eccles		-	-	-	0636	-	-	-	0736	-	-
Manchester Victoria	a	-	-	-	0647	-	-	-	0749	-	-
Ashton-under-Lyne	a	-	-	-	-	-	-	-	-	-	-
Stalybridge	a	-	-	-	-	-	-	-	-	-	-
Manchester Oxford Road	a	-	-	0635	-	0657	-	0741	-	0757	0809
Manchester Piccadilly	a	0414	0557	0645	-	0701	-	0750	-	0801	0818
Manchester Airport	a	0429c	0614	-	-	0722	-	-	-	0822	-

Mondays to Fridays

		AW			AW			E				
Liverpool Lime Street	d	B	0716	-	0746	0813	0816	0844	-	0913	0916	0946
Edge Hill			0720	-	0750	-	0820	0850	-	-	0920	0950
Wavertree Technology Park			0722	-	0752	0819	0822	0852	-	0919	0922	0952
Broad Green			0725	-	0755	-	0825	0855	-	-	0925	0955
Roby			0729	-	0759	-	0829	0859	-	-	0929	0959
Huyton			0731	-	0801	-	0831	0901	-	-	0931	1001
Whiston			0735	-	0805	-	0835	0905	-	-	0935	1005
Rainhill			0738	-	0808	-	0838	0908	-	-	0938	1008
Lea Green			0741	-	0811	-	0841	0911	-	-	0941	1011
St Helens Junction	d		0744	-	0814	0829	0844	0914	-	0929	0944	1014
Warrington Bank Quay	d		-	0808	-	-	-	-	0919	-	-	-
Earlestown	d		0749	0816	0819	-	0850	0919	0926	-	0950	1019
Warrington Bank Quay	a		0823	-	-	-	0901	-	-	-	1001	-
Newton-le-Willows	d		0752	0819	0822	0835	-	0922	0929	0935	-	1022
Patricroft			0804	-	0834	-	-	0934	-	-	-	1034
Eccles			0806	-	0836	-	-	0936	-	-	-	1036
Manchester Victoria	a		0819	-	0850	-	-	0947	-	-	-	1049
Ashton-under-Lyne	a		0837	-	-	-	-	1007	-	-	-	1107
Stalybridge	a		0841	-	-	-	-	1013	-	-	-	1113
Manchester Oxford Road	a		-	0841	-	0857	-	-	0948	0957	-	-
Manchester Piccadilly	a		-	0850	-	0901	-	-	0957	1001	-	-
Manchester Airport	a		-	-	-	0922	-	-	-	1022	-	-

Notes

c 2 minutes earlier on Mondays.

B To Huddersfield.

E Until 23 March.

AW Service operated by Arriva Trains Wales. Seat reservations are available.

Click and

save



Save money on
train tickets at
northernrail.org

when you buy in advance*

No booking fees

No credit card charges

Tickets to anywhere in Great Britain

Free ticket collection at selected stations†

*See website for details. Advanced tickets subject to availability. Cheaper tickets can also be purchased at station ticket offices in advance of travel. Free ticket collection at most major stations. Postage fees apply if booking less than seven days in advance.

Helsby - Ellesmere Port

Mondays to Saturdays

		🚌				🚌						
		P	SO Q	SX	SO R	P	SO Q	P				
Warrington Bank Quay	d	0549	0549	-	-	1426	1426	1526	-	-	-	
Runcorn East		-	-	-	-	1433	1433	1533	-	-	-	
Frodsham		-	-	-	-	1437	1437	1537	-	-	-	
Helsby	d	0603	0629	0633	0633	1517	1517	1548	-	-	-	
Ince & Elton		0606	0639	0636	0636	1520	1527	1551	-	-	-	
Stanlow & Thornton		0608	0644	0638	0638	1522	1532	1553	-	-	-	
Ellesmere Port	a	0615	0654	0645	0645	1528	1542	1559	-	-	-	
Hooton		0654	0729	0726	0729	1551	1621	1621	-	-	-	
Liverpool Lime Street	a	0728	0758	0755	0758	1620	1650	1650	-	-	-	

Ellesmere Port - Helsby

Mondays to Saturdays

		🚌						🚌				
		SX	SO R	SX	SO R	SO Q	SX	SO R	P	SO Q		
Liverpool Lime Street	d	-	-	0558	0558	0558	1450	1450	1520	1520	-	
Hooton		-	-	0627	0627	0627	1519	1519	1549	1549	-	
Ellesmere Port	d	0619	0619	0653	0656	0700	1534	1534	1604	1604	-	
Stanlow & Thornton		0623	0623	0657	0700	0710	1538	1538	1608	1614	-	
Ince & Elton		0626	0626	0700	0703	0715	1541	1541	1611	1619	-	
Helsby	a	0630	0630	0703	0707	0725	1545	1545	1614	1629	-	
Frodsham		0653	-	0708	0725	0753	1559	1601	1619	1639	-	
Runcorn East		0658	-	0714	0730	0758	1604	1607	1625	1659	-	
Warrington Bank Quay	a	0706	-	0723	0738	0806	1612	1616	1634	1719	-	

Notes

P Not on Saturdays 18 February to 24 March.

Q 18 February to 24 March.

R Until 11 February and from 31 March.

SO Saturdays only.

SX Not on Saturdays.

🚌 Bus Service. Heavy luggage, prams, bicycles, etc. may not be conveyed.



Customer helpline

For comments, enquiries and complaints
telephone **0845 00 00 125**
email **customer.relations@northernrail.org**



Access, disabled information or cycle assistance

freephone **08081 56 16 06**
email **assistance@northernrail.org**
textphone **08456 045 608**



Lost property

telephone **0845 00 00 125**
email **lost.property@northernrail.org**



Fares and service information

National Rail Enquiries
telephone **08457 48 49 50**
textphone **0845 60 50 600**
website **nationalrail.co.uk**



CRIMESTOPPERS

0800 555 111

Call anonymously with information about crime

Northern working in partnership
with the charity Crimestoppers



British Transport Police

telephone **0800 40 50 40**

Correspondence

Customer Relations Department

Northern Rail
Freepost (RLSL-ABEC-BGUU)
Leeds LS1 4DY

