





5

Train times

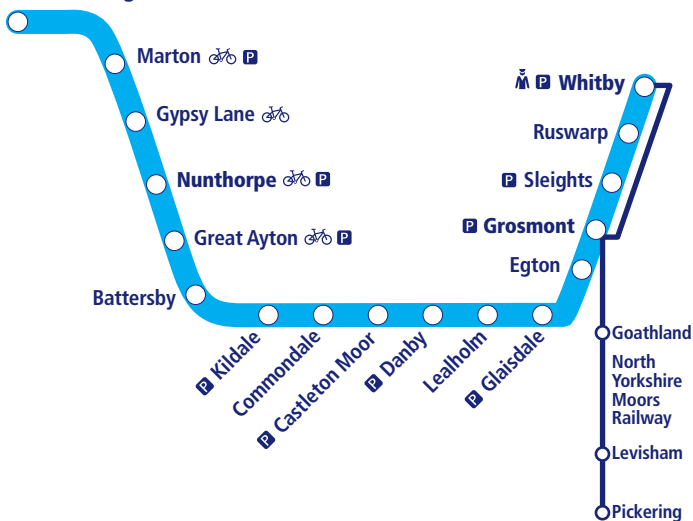
11 December 2011 – 13 May 2012

- Parking available 
- Staff in attendance 
- Bicycle store facility 
- Disabled assistance available 

Middlesbrough to Whitby The Esk Valley Railway



Middlesbrough



This timetable shows all trains between Middlesbrough and Whitby.

Through trains and connections

At the side of the station name **a** means arrival time and **d** means departure time. If the train times are in **bold type** you won't have to change trains.

If your arrival time is shown in light type, change at the previous station whose time is printed in bold type unless a footnote gives other instructions.

If your departure time is shown in light type, change at the next station whose time is printed in bold type unless a footnote gives other instructions.



No smoking

Smoking is not permitted on stations or on trains.



Buying your ticket

It's a legal requirement to have a valid ticket or pass before you start your journey and you risk prosecution if you travel without one.

You must buy your ticket from the ticket office or ticket vending machine **before** getting on the train. If the ticket office is closed or you board at an unstaffed station you can buy your ticket from the conductor on the train. If you avoid using the ticket office or vending machine when they're available, the conductor will charge you the full Anytime Single/Return fare. Alternatively buy your ticket online at **northernrail.org**.

Group travel

We may give discounts for groups of ten or more. For details please call **0845 1243345** 0900 to 1700 Monday to Friday.



Engineering work

Engineering work sometimes affects services, particularly at weekends and bank holidays. Please check with National Rail Enquiries before travelling by phoning **08457 48 49 50** or visiting our website.



National Rail Enquiries

Phone **08457 48 49 50** for full details of all trains times and fares or visit nationalrail.co.uk.

Train running

The latest information on train running is available by phoning TrainTracker™ from National Rail Enquiries on **0871 200 49 15** or by texting TrainTracker™.

Text your station name to **84950**.

Local transport enquiries

For all your local public transport enquiries phone **0871 200 22 33** 0800 to 2000 daily.



Customers with disabilities

Northern aims to make its services available to all, including people with disabilities or restricted mobility.

We have a Disabled People's Protection Policy (DPPP) that sets out the services available to disabled customers. You can view it on our website or request a copy from our Customer Relations Team.

To book assistance:

Freephone: **08081 56 16 06**

0800 to 2000 Monday to Saturday
0900 to 1700 Sunday

Textphone: **08456 045 608**

Email: assistance@northernrail.org

Mobility scooters

We cannot accept any type of mobility scooter for travel on our trains, unless it can be folded and carried on board (similar to a piece of luggage), due to their restricted manoeuvrability and stability.



Bicycles

Most of our trains can take up to two bikes, subject to space being available, particularly during peak times. Folded bikes can be taken on trains as luggage without restrictions. For further details call our Customer Relations Team on **0845 00 00 125** or see our Passenger's Charter.



Use and enjoy the Esk Valley Railway

The Esk Valley Railway is supported by the not-for-profit **Esk Valley Railway Development Company (EVRDC)**.

The **Residents' Railcard** entitles you to:

- **Discounted fares between Whitby and Middlesbrough and intermediate stations on Northern Rail services. A Residents' Railcard offers 1/3 off normal adult train fares on the Esk Valley. *The Railcard is not valid for season tickets.***
- **The Residents' Railcard 2012 price is £12 for one year. It can be renewed before expiry date for just £7.50**

Passenger's Charter

We aim to deliver services that meet the needs and expectations of our customers.

We set out our promises and standards in a Passenger's Charter. You can view it on our website, ask for a copy at any staffed station or request a copy by post from our Customer Relations Team. We welcome your feedback and suggestions about any aspect of our services.



Customer Relations

If you have comments or complaints about any of our services please contact us.

Telephone: **0845 00 00 125**

0800 to 2000 Monday to Saturday
0900 to 1700 Sunday

Email: **customer.relations@northernrail.org**

Address: Customer Relations Department
Northern Rail Ltd
Freepost (RLSL-ABEC-BGUU)
Leeds LS1 4DY

Should we fail to resolve any complaint to your satisfaction you can contact:

Middlesbrough - Whitby

Mondays to Fridays

Newcastle	d	0525b	0655c	0730	0858b	A 1030	1241b	A 1330	A 1530
Bishop Auckland	d	-	0720	-	0926	-	1125	1325	1525
Darlington	d	0630	0748	-	0953	1053	1330	1353	1553
Middlesbrough	d	0704	0814	0847	1038	1150	1416	1446	1647
Marton		0709	0819	0852	1043	1156	1421	1452	1652
Gypsy Lane		0712	0823	0855	1046	1200	1424	1455	1655
Nunthorpe		0717	0829a	0901a	1049	1204a	1427	1500a	1700a
Great Ayton		0723	-	-	1055	-	1433	-	-
Battersby	a	0729	-	-	1101	-	1439	-	-
	d	0736	-	-	1105	-	1443	-	-
Kildale		0741	-	-	1110	-	1448	-	-
Commondale		0748	-	-	1117	-	1455	-	-
Castleton Moor		0752	-	-	1120	-	1458	-	-
Danby		0755	-	-	1123	-	1501	-	-
Lealholm		0802	-	-	1130	-	1508	-	-
Glaisdale	a	0807	-	-	1134	-	1512	-	-
	d	0809	-	-	1137	-	1515	-	-
Egton		0813	-	-	1140	-	1518	-	-
Grosmont		0817	-	-	1144	-	1522	-	-
Sleights		0826	-	-	1153	-	1531	-	-
Ruswarp		0831	-	-	1158	-	1536	-	-
Whitby	a	0838	-	-	1205	-	1543	-	-

Mondays to Fridays

Newcastle	d	1615b	A 1630	A 1830	-	-	-	-	-
Bishop Auckland	d	1624	-	1802	-	-	-	-	-
Darlington	d	1653	-	1830	-	-	-	-	-
Middlesbrough	d	1740	1754	1949	-	-	-	-	-
Marton		1745	1759	1954	-	-	-	-	-
Gypsy Lane		1748	1802	1957	-	-	-	-	-
Nunthorpe		1751	1807a	2003a	-	-	-	-	-
Great Ayton		1757	-	-	-	-	-	-	-
Battersby	a	1803	-	-	-	-	-	-	-
	d	1807	-	-	-	-	-	-	-
Kildale		1812	-	-	-	-	-	-	-
Commondale		1819	-	-	-	-	-	-	-
Castleton Moor		1822	-	-	-	-	-	-	-
Danby		1825	-	-	-	-	-	-	-
Lealholm		1832	-	-	-	-	-	-	-
Glaisdale	a	1836	-	-	-	-	-	-	-
	d	1839	-	-	-	-	-	-	-
Egton		1842	-	-	-	-	-	-	-
Grosmont		1846	-	-	-	-	-	-	-
Sleights		1855	-	-	-	-	-	-	-
Ruswarp		1900	-	-	-	-	-	-	-
Whitby	a	1907	-	-	-	-	-	-	-

Notes

b Change at Darlington and Middlesbrough.

c Change at Darlington.

A From Hexham.

Middlesbrough - Whitby

Saturdays

Newcastle	d	-	0655c	0730	0915b	A 1030	1244b	A 1330	A 1530
Bishop Auckland	d	-	0720	-	0926	-	1125	1325	1525
Darlington	d	0628	0748	-	0955	1053	1330	1353	1553
Middlesbrough	d	0704	0814	0847	1038	1150	1416	1446	1647
Marton		0709	0819	0852	1043	1156	1421	1452	1652
Gypsy Lane		0712	0823	0855	1046	1200	1424	1455	1655
Nunthorpe		0717	0827a	0859a	1049	1204a	1427	1500a	1659a
Great Ayton		0723	-	-	1055	-	1433	-	-
Battersby	a	0729	-	-	1101	-	1439	-	-
	d	0736	-	-	1105	-	1443	-	-
Kildale		0741	-	-	1110	-	1448	-	-
Commondale		0748	-	-	1117	-	1455	-	-
Castleton Moor		0752	-	-	1120	-	1458	-	-
Danby		0755	-	-	1123	-	1501	-	-
Lealholm		0802	-	-	1130	-	1508	-	-
Glaisdale	a	0807	-	-	1134	-	1512	-	-
	d	0809	-	-	1137	-	1515	-	-
Egton		0813	-	-	1140	-	1518	-	-
Grosmont		0817	-	-	1144	-	1522	-	-
Sleights		0826	-	-	1153	-	1531	-	-
Ruswarp		0831	-	-	1158	-	1536	-	-
Whitby	a	0838	-	-	1205	-	1543	-	-

Saturdays

Newcastle	d	A 1615b	A 1630	1830	-	-	-	-	-
Bishop Auckland	d	1623	-	1802	-	-	-	-	-
Darlington	d	1653	-	1830	-	-	-	-	-
Middlesbrough	d	1740	1754	1949	-	-	-	-	-
Marton		1745	1759	1954	-	-	-	-	-
Gypsy Lane		1748	1802	1957	-	-	-	-	-
Nunthorpe		1751	1805a	2003a	-	-	-	-	-
Great Ayton		1757	-	-	-	-	-	-	-
Battersby	a	1803	-	-	-	-	-	-	-
	d	1807	-	-	-	-	-	-	-
Kildale		1812	-	-	-	-	-	-	-
Commondale		1819	-	-	-	-	-	-	-
Castleton Moor		1822	-	-	-	-	-	-	-
Danby		1825	-	-	-	-	-	-	-
Lealholm		1832	-	-	-	-	-	-	-
Glaisdale	a	1836	-	-	-	-	-	-	-
	d	1839	-	-	-	-	-	-	-
Egton		1842	-	-	-	-	-	-	-
Grosmont		1846	-	-	-	-	-	-	-
Sleights		1855	-	-	-	-	-	-	-
Ruswarp		1900	-	-	-	-	-	-	-
Whitby	a	1907	-	-	-	-	-	-	-

Notes

b Change at Darlington and Middlesbrough.

c Change at Darlington.

A From Hexham.

Whitby - Middlesbrough

Mondays to Fridays

				B		B		B
Whitby	d	-	-	-	0850	-	1241	-
Ruswarp		-	-	-	0854	-	1245	-
Sleights		-	-	-	0859	-	1250	-
Grosmont		-	-	-	0907	-	1258	-
Egton		-	-	-	0910	-	1301	-
Glaisdale	a	-	-	-	0914	-	1305	-
	d	-	-	-	0917	-	1308	-
Lealholm		-	-	-	0922	-	1313	-
Danby		-	-	-	0928	-	1319	-
Castleton Moor		-	-	-	0931	-	1322	-
Commondale		-	-	-	0935	-	1326	-
Kildale		-	-	-	0942	-	1333	-
Battersby	a	-	-	-	0947	-	1338	-
	d	-	-	-	0951	-	1342	-
Great Ayton		-	-	-	0956	-	1347	-
Nunthorpe		0721	0831	0916	1003	1216	1354	1516
Gypsy Lane		0723	0833	0918	1005	1218	1356	1518
Marton		0725	0836	0921	1008	1221	1359	1521
Middlesbrough	a	0731	0843	0929	1017	1228	1407	1528
Darlington	a	0807	0913	1023	1052	1323	1452	1623
Bishop Auckland	a	0918	-	-	1120	-	1520	1752
Newcastle	a	0852	0950	1051	1134h	1351	1530h	1651
							1833h	

Mondays to Fridays

Whitby	d	1600	-	1915	-	-	-	-
Ruswarp		1604	-	1919	-	-	-	-
Sleights		1609	-	1924	-	-	-	-
Grosmont		1617	-	1932	-	-	-	-
Egton		1621	-	1935	-	-	-	-
Glaisdale	a	1625	-	1939	-	-	-	-
	d	1628	-	1942	-	-	-	-
Lealholm		1633	-	1947	-	-	-	-
Danby		1640	-	1953	-	-	-	-
Castleton Moor		1644	-	1956	-	-	-	-
Commondale		1647	-	2000	-	-	-	-
Kildale		1654	-	2007	-	-	-	-
Battersby	a	1659	-	2012	-	-	-	-
	d	1704	-	2016	-	-	-	-
Great Ayton		1709	-	2021	-	-	-	-
Nunthorpe		1716	1824	2028	-	-	-	-
Gypsy Lane		1718	1826	2030	-	-	-	-
Marton		1720	1829	2033	-	-	-	-
Middlesbrough	a	1730	1835	2041	-	-	-	-
Darlington	a	1823	1912	2124	-	-	-	-
Bishop Auckland	a	1920	2058	-	-	-	-	-
Newcastle	a	1934h	1949	2230h	-	-	-	-

Notes

h Change at Middlesbrough and Darlington.
B To Hexham.

Whitby - Middlesbrough

Saturdays

				B		B		B
Whitby	d	-	-	-	0850	-	1241	-
Ruswarp		-	-	-	0854	-	1245	-
Sleights		-	-	-	0859	-	1250	-
Grosmont		-	-	-	0907	-	1258	-
Egton		-	-	-	0910	-	1301	-
Glaisdale	a	-	-	-	0914	-	1305	-
	d	-	-	-	0917	-	1308	-
Lealholm		-	-	-	0922	-	1313	-
Danby		-	-	-	0928	-	1319	-
Castleton Moor		-	-	-	0931	-	1322	-
Commondale		-	-	-	0935	-	1326	-
Kildale		-	-	-	0942	-	1333	-
Battersby	a	-	-	-	0947	-	1338	-
	d	-	-	-	0951	-	1342	-
Great Ayton		-	-	-	0956	-	1347	-
Nunthorpe		0721	0831	0916	1003	1216	1354	1516
Gypsy Lane		0723	0833	0918	1005	1218	1356	1518
Marton		0725	0836	0921	1008	1221	1359	1521
Middlesbrough	a	0731	0843	0929	1017	1227	1407	1528
Darlington	a	0805	0913	1023	1052	1326	1452	1623
Bishop Auckland	a	0918	-	-	1120	-	1520	1752
Newcastle	a	0852	0952	1051	1129h	1351	1529h	1651

Saturdays

Whitby	d	1600	-	1915	-	-	-	-
Ruswarp		1604	-	1919	-	-	-	-
Sleights		1609	-	1924	-	-	-	-
Grosmont		1617	-	1932	-	-	-	-
Egton		1621	-	1935	-	-	-	-
Glaisdale	a	1625	-	1939	-	-	-	-
	d	1628	-	1942	-	-	-	-
Lealholm		1633	-	1947	-	-	-	-
Danby		1640	-	1953	-	-	-	-
Castleton Moor		1644	-	1956	-	-	-	-
Commondale		1647	-	2000	-	-	-	-
Kildale		1654	-	2007	-	-	-	-
Battersby	a	1659	-	2012	-	-	-	-
	d	1704	-	2016	-	-	-	-
Great Ayton		1709	-	2021	-	-	-	-
Nunthorpe		1716	1824	2028	-	-	-	-
Gypsy Lane		1718	1826	2030	-	-	-	-
Marton		1720	1829	2033	-	-	-	-
Middlesbrough	a	1730	1835	2041	-	-	-	-
Darlington	a	1824	1923	2124	-	-	-	-
Bishop Auckland	a	1921	2058	-	-	-	-	-
Newcastle	a	1931h	2007h	2204	-	-	-	-

Notes

h Change at Middlesbrough and Darlington.
B To Hexham.

If you live in the Hambleton, Scarborough or Ryedale Districts of North Yorkshire, or in the Boroughs of Middlesbrough, Redcar and Cleveland or Stockton, you are eligible for a 2012 Railcard. You can also buy a Railcard at Whitby station ticket office.

Name _____

Address _____

_____ Post Code _____

Telephone _____

email address _____

Renewals only: start date _____

Cheques should be made payable to EVRDC and sent with this form to: **The Coliseum, Victoria Place, Whitby, North Yorkshire YO21 1EZ Telephone: 01947 601987**

Email: enquiries@eskvalleyrailway.co.uk

Website: eskvalleyrailway.co.uk

Passenger Focus

Telephone: **0300 123 2350**

Address: Passenger Focus
Freepost (RRRE-ETTC-LEET)
PO Box 4257 Manchester M60 3AR

Website: **passengerfocus.org.uk**

Live departure information

Customers on the Esk Valley line can now access real-time departure boards on our website. We're trialling GPS tracking equipment which gives a more accurate indication of how far away a train is from a particular station. Just visit **northernrail.org/travel/livedepartures** or **eskvalleyrailway.co.uk** for more information.

Christmas 2011 and New Year 2012

Trains will stop running around 2000 on Christmas Eve and New Year's Eve, and start later than normal on 27 December and 2 January. Contact our helpline or check our website for details. Trains don't run on Christmas Day, Boxing Day or New Year's Day.



Customer helpline

For comments, enquiries and complaints
telephone **0845 00 00 125**
email **customer.relations@northernrail.org**



Access, disabled information or cycle assistance

freephone **08081 56 16 06**
email **assistance@northernrail.org**
textphone **08456 045 608**



Lost property

telephone **0845 00 00 125**
email **lost.property@northernrail.org**



Fares and service information

National Rail Enquiries
telephone **08457 48 49 50**
textphone **0845 60 50 600**
website **nationalrail.co.uk**



CRIMESTOPPERS

0800 555 111

Call anonymously with information about crime

Northern working in partnership
with the charity Crimestoppers



British Transport Police

telephone **0800 40 50 40**

Correspondence

Customer Relations Department

Northern Rail
Freepost (RLSL-ABEC-BGUU)
Leeds LS1 4DY

