



Customer helpline

For comments and enquiries
telephone **0845 00 00 125** or **0113 881 4750**
email customer.relations@northernrail.org
[@northernrailorg](https://twitter.com/northernrailorg)



Access, disabled information or cycle assistance

freephone **08081 56 16 06**
email assistance@northernrail.org
textphone **08456 045 608**



Lost property

telephone **0845 00 00 125**
email lost.property@northernrail.org



Fares and service information

National Rail Enquiries
telephone **08457 48 49 50**
textphone **0845 60 50 600**
website nationalrail.co.uk



CRIMESTOPPERS 0800 555 111

Call anonymously with information about crime

Northern working in partnership with the charity Crimestoppers



British Transport Police

telephone **0800 40 50 40**

Correspondence

Customer Relations Department
Northern Rail
Freepost (RLSL-ABEC-BGUU)
Leeds LS1 4DY



scan to download our mobile app

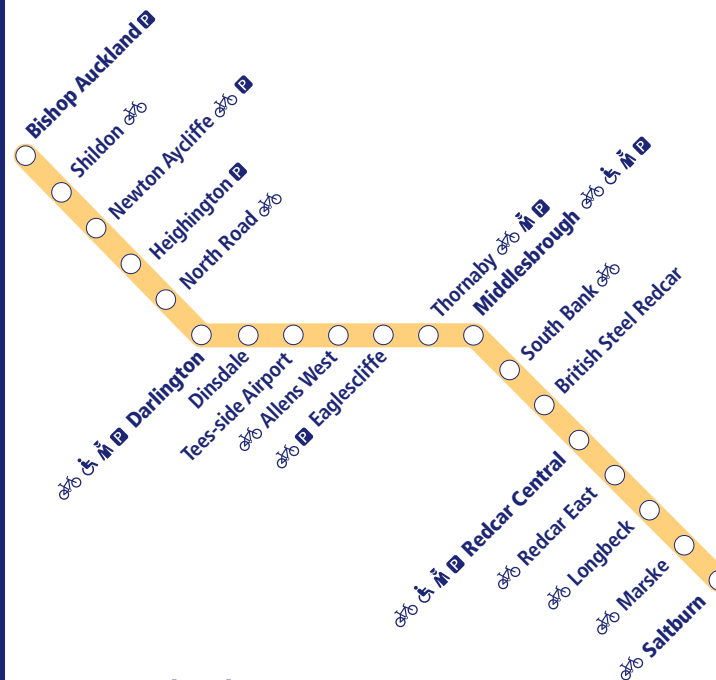
Northern Rail Limited: a joint venture of Serco and Abellio
Registered No: 04619954
Registered Office: Serco House, 16 Bartley Wood Business Park,
Bartley Way, Hook, Hampshire RG27 9UY, UK

Train times

18 May – 13 December 2014

Bishop Auckland and Darlington to Middlesbrough and Saltburn

Parking available
Staff in attendance
Bicycle store facility
Disabled assistance available



Bus pick-up points

Allens West – at the lay-by next to the level crossing on Durham Road.

Bishop Auckland – at the station car park.

Redcar British Steel – at Security gates at entrance to works site.

Darlington – at the top of Victoria Rd close to the station entrance.

Dinsdale – at the service bus stops on Station Road, adjacent to the public park for Middlesbrough; opposite side for Darlington.

Eaglescliffe – on Station Road outside the Sportsman pub.

Heighington – at the lay-by near the level crossing.

Longbeck – at the bus stops near the level crossing – same side of the road as the station for Saltburn, and opposite for Middlesbrough.

Marske – on High Street at the top of the Station Close – same side of the road as the station for Middlesbrough, and opposite for Saltburn.

Middlesbrough – in the lay-by on Bridge Street at the back of the station.

Newton Aycliffe – at the lay-by in front of the station.

North Road – at the bus stops 150 yards from the railway bridge.

Redcar Central – on Westdyke road, near the bus stop.

Saltburn – on Dundas West Street, near the platform.

Shildon – at the entrance to the station car park.

South Bank – on Tilbury Road, near to the station approach road.

Tees-Side Airport – at the station turning circle.

Thornaby – at the ramp leading to the station platform.

We're sorry but we can't carry dogs or non-folding prams, pushchairs, bikes and wheelchairs on the replacement buses.

This timetable shows all train services between Bishop Auckland, Darlington, Middlesbrough and Saltburn.

Through trains and connections

At the side of the station name **a** means arrival time and **d** means departure time. If the train times are in **bold type** you won't have to change trains.

If your arrival time is shown in light type, change at the previous station whose time is printed in bold type unless a footnote gives other instructions.

If your departure time is shown in light type, change at the next station whose time is printed in bold type unless a footnote gives other instructions.



Buying your ticket

It's a legal requirement to have a valid ticket or pass before you start your journey and you risk prosecution if you travel without one.

You must buy your ticket from the ticket office or ticket vending machine **before** getting on the train. If the ticket office is closed or you board at an unstaffed station you can buy your ticket from the conductor on the train. If you avoid using the ticket office or vending machine when they're available, the conductor will charge you the full Anytime Single/Return fare. Alternatively buy your ticket online at northernrail.org #getaticket.

Group travel

We may give discounts for groups of ten or more. For details please call **0845 1243345** 0900 to 1700 Monday to Friday.



National Rail Enquiries

Phone **08457 48 49 50** for full details of all trains times and fares or visit nationalrail.co.uk.

Train running

The latest information on train running is available by phoning TrainTracker™ from National Rail Enquiries on **0871 200 49 15** or by texting TrainTracker™. Text your station name to **84950**.



Engineering work

Engineering work sometimes affects services, particularly at weekends and bank holidays. Please check with National Rail Enquiries before travelling by phoning **08457 48 49 50** or visiting northernrail.org/disruption.



You can follow planned engineering updates to this timetable on Twitter: **@NRtimetable3**



No smoking

Smoking is not permitted on stations or on trains. This includes electronic cigarettes.

Local transport enquiries

For all your local public transport enquiries phone **0871 200 22 33** from 0800 to 2000 daily.



Customers with disabilities

Northern aims to make its services available to all, including people with disabilities or restricted mobility.

We have a Disabled People's Protection Policy (DPPP) that sets out the services available to disabled customers. You can view it on our website or request a copy from our Customer Relations team.

To book assistance:

Freephone: **08081 56 16 06**
0800 to 2000 Monday to Saturday
0900 to 1700 Sunday

Textphone: **08456 045 608**

Email: assistance@northernrail.org

Wheelchairs, pushchairs and bikes

To make it easier for you to board the train with a wheelchair, pushchair or bike, we are adding stickers to the outside of our trains, showing the best doors to use. Please look out for these stickers which are being added from March 2014.

Mobility scooters

We cannot accept any type of mobility scooter for travel on our trains, unless it can be folded and carried on board (similar to a piece of luggage), due to their restricted manoeuvrability and stability.



Bicycles

Most of our trains can take up to two bikes, subject to space being available, particularly during peak times. Folded bikes can be taken on trains as luggage without restrictions. For further details call our Customer Relations Team on **0845 00 00 125** or see our Passenger's Charter.

Passenger's Charter

We aim to deliver services that meet the needs and expectations of our customers.

We set out our promises and standards in a Passenger's Charter. You can view it on our website, ask for a copy at any staffed station or request a copy by post from our Customer Relations Team. We welcome your feedback and suggestions about any aspect of our services.

Passenger Focus

Telephone: **0300 123 2350**

Address: Passenger Focus
Freepost (RRRE-ETTC-LEET)
PO Box 4257 Manchester M60 3AR

Website: passengerfocus.org.uk



Customer Relations

If you have comments or enquiries about any of our services please contact us.

Telephone: **0845 00 00 125** or **0113 881 4750**
0800 to 2000 Monday to Saturday
0900 to 1700 Sunday

Email: customer.relations@northernrail.org

Address: Customer Relations Department
Northern Rail Ltd
Freepost (RLSL-ABEC-BGUU)
Leeds LS1 4DY



@northernrailorg

Rail Users' Group

The Saltburn Line Users' Group.

For information contact: The Secretary, Saltburn Line User Group, 191 Normanby Road, South Bank, Redcar & Cleveland TS6 6SR.

Bishop Line Community Rail Partnership.

For more information please email RobertWhitehouse@bishonline.org, or call **01325 388883**.

Bishop Auckland - Darlington - Middlesbrough - Saltburn

Saturdays

Bishop Auckland	d	-	1525	-	1623	-	-	1805	-	1916	-
Shildon		-	1530	-	1628	-	-	1810	-	1921	-
Newton Aycliffe		-	1535	-	1633	-	-	1815	-	1926	-
Heighington		-	1538	-	1636	-	-	1818	-	1929	-
North Road		-	1547	-	1645	-	-	1827	-	1938	-
Darlington	a	-	1551	-	1650	-	-	1831	-	1942	-
Darlington	d	1532	1553	1630	1653	1730	1800	1833	1930	1955	2030
Dinsdale		1538	1558	1636	1658	1736	1806	1838	1935	2000	2036
Tees-side Airport		-	-	-	-	-	-	-	-	-	-
Allens West		1544	1605	1642	1705	1742	1812	1845	1942	2007	2042
Eaglescliffe		1547	1607	1645	1707	1745	1815	1847	1944	2009	2045
Thornaby		1552	1614	1650	1713	1750	1820	1853	1950	2015	2050
Middlesbrough	a	1558	1620	1656	1719	1756	1826	1859	1956	2023	2057
	d	1559	1620	1657	1720	1757	1826	1859	1956	-	2058
South Bank		-	1625	-	1725	-	1831	-	2001	-	2102
British Steel Redcar		-	-	-	-	-	-	-	-	-	-
Redcar Central		1609	1632	1708	1732	1808	1838	1910	2008	-	2110
Redcar East		1612	1635	1711	1735	1810	1841	1912	2011	-	2112
Longbeck		1616	1639	1714	1739	1814	1845	1916	2015	-	2116
Marske		1617	1640	1716	1740	1816	1846	1918	2016	-	2118
Saltburn	a	1627	1649	1725	1750	1823	1856	1926	2025	-	2126

Saturdays

Bishop Auckland	d	2110	-	-	-	-	-	-	-	-	-
Shildon		2115	-	-	-	-	-	-	-	-	-
Newton Aycliffe		2120	-	-	-	-	-	-	-	-	-
Heighington		2123	-	-	-	-	-	-	-	-	-
North Road		2132	-	-	-	-	-	-	-	-	-
Darlington	a	2136	-	-	-	-	-	-	-	-	-
Darlington	d	2138	2240	-	-	-	-	-	-	-	-
Dinsdale		2144	2245	-	-	-	-	-	-	-	-
Tees-side Airport		-	-	-	-	-	-	-	-	-	-
Allens West		2151	2252	-	-	-	-	-	-	-	-
Eaglescliffe		2153	2254	-	-	-	-	-	-	-	-
Thornaby		2158	2300	-	-	-	-	-	-	-	-
Middlesbrough	a	2205	2308	-	-	-	-	-	-	-	-
	d	2205	-	-	-	-	-	-	-	-	-
South Bank		2210	-	-	-	-	-	-	-	-	-
British Steel Redcar		-	-	-	-	-	-	-	-	-	-
Redcar Central		2217	-	-	-	-	-	-	-	-	-
Redcar East		2220	-	-	-	-	-	-	-	-	-
Longbeck		2224	-	-	-	-	-	-	-	-	-
Marske		2225	-	-	-	-	-	-	-	-	-
Saltburn	a	2234	-	-	-	-	-	-	-	-	-

**SAVE money with a
season ticket!**

A weekly season ticket between any two stations on the Bishop Auckland – Saltburn line only costs four times the Anytime Day Return fare.

northernrail.org/season

Bishop Auckland - Darlington - Middlesbrough - Saltburn

Sundays

Bishop Auckland	d	-	-	0847	-	-	-	1007	-	1207	-
Shildon		-	-	0852	-	-	-	1012	-	1212	-
Newton Aycliffe		-	-	0857	-	-	-	1017	-	1217	-
Heighington		-	-	0900	-	-	-	1020	-	1220	-
North Road		-	-	0910	-	-	-	1029	-	1229	-
Darlington	a	-	-	0913	-	-	-	1033	-	1233	-
Darlington	d	0818	0835	0915	0925	0933	1020	1035	1135	1235	1335
Dinsdale		0824	0840	0920	-	0938	1025	1040	1140	1240	1340
Tees-side Airport		-	-	-	-	-	-	1029	-	-	-
Allens West		0831	0847	0927	-	0945	1034	1047	1147	1247	1347
Eaglescliffe		0833	0849	0929	-	0947	1036	1049	1149	1249	1349
Thornaby		0839	0855	0935	0942	0953	-	1055	1155	1255	1355
Middlesbrough	a	0844	0900	0940	0952	0958	-	1100	1200	1300	1400
	d	-	0901	0943	-	1001	-	1101	1201	1301	1401
South Bank		-	0905	0947	-	1005	-	1105	1205	1306	1405
British Steel Redcar		-	-	-	-	-	-	-	-	-	-
Redcar Central		-	0913	0955	-	1013	-	1113	1213	1313	1413
Redcar East		-	0915	0957	-	1015	-	1115	1215	1316	1415
Longbeck		-	0919	1001	-	1019	-	1119	1219	1320	1419
Marske		-	0921	1003	-	1021	-	1121	1221	1321	1421
Saltburn	a	-	0929	1010	-	1028	-	1129	1229	1329	1429

Sundays

Bishop Auckland	d	-	1507	-	-	-	1707	1807	-	1907	-
Shildon		-	1512	-	-	-	1712	1812	-	1912	-
Newton Aycliffe		-	1517	-	-	-	1717	1817	-	1917	-
Heighington		-	1520	-	-	-	1720	1820	-	1920	-
North Road		-	1529	-	-	-	1729	1829	-	1929	-
Darlington	a	-	1533	-	-	-	1733	1833	-	1933	-
Darlington	d	1434	1535	1557	1623	1633	1735	1835	1835	1936	2035
Dinsdale		1439	1540	1602	1628	1638	1740	1841	1841	1941	2040
Tees-side Airport		-	-	-	-	-	-	-	-	-	-
Allens West		1446	1547	1609	1635	1645	1747	1848	1848	1948	2047
Eaglescliffe		1448	1549	1611	1637	1647	1749	1850	1850	1950	2049
Thornaby		1454	1555	1617	-	1653	1755	1855	1855	1956	2055
Middlesbrough	a	1459	1600	1622	-	1658	1800	1901	1901	2001	2100
	d	1501	1601	-	-	1701	1801	1901	1901	2003	2101
South Bank		1505	1605	-	-	1705	1805	1906	1906	2007	2105
British Steel Redcar		-	-	-	-	-	-	-	-	-	-
Redcar Central		1513	1613	-	-	1713	1813	1913	1913	2015	2113
Redcar East		1515	1615	-	-	1715	1815	1916	1916	2017	2115
Longbeck		1519	1619	-	-	1719	1819	1919	1919	2021	2119
Marske		1521	1621	-	-	1721	1821	1921	1921	2023	2121
Saltburn	a	1529	1629	-	-	1729	1829	1929	1929	2031	2129

Notes

E To Metrocentre.
G From York.
W To Whitby. See timetable 5.
Y Until 2 November.
Z From 9 November.
TP Service operated by First TransPennine Express. First Class and seat reservations are available.

Bishop Auckland - Darlington - Middlesbrough - Saltburn

Sundays

Bishop Auckland	d	-	-	-	-	-	-	-	-	-	-
Shildon		-	-	-	-	-	-	-	-	-	-
Newton Aycliffe		-	-	-	-	-	-	-	-	-	-
Heighington		-	-	-	-	-	-	-	-	-	-
North Road		-	-	-	-	-	-	-	-	-	-
Darlington	a	-	-	-	-	-	-	-	-	-	-
Darlington	d	2145	2245	-	-	-	-	-	-	-	-
Dinsdale		2150	-	-	-	-	-	-	-	-	-
Tees-side Airport		-	-	-	-	-	-	-	-	-	-
Allens West		2157	-	-	-	-	-	-	-	-	-
Eaglescliffe		2159	2256	-	-	-	-	-	-	-	-
Thornaby		2205	2302	-	-	-	-	-	-	-	-
Middlesbrough	a	2210	2310	-	-	-	-	-	-	-	-
	d	2210	-	-	-	-	-	-	-	-	-
South Bank		2215	-	-	-	-	-	-	-	-	-
British Steel Redcar		-	-	-	-	-	-	-	-	-	-
Redcar Central		2222	-	-	-	-	-	-	-	-	-
Redcar East		2225	-	-	-	-	-	-	-	-	-
Longbeck		2229	-	-	-	-	-	-	-	-	-
Marske		2230	-	-	-	-	-	-	-	-	-
Saltburn	a	2239	-	-	-	-	-	-	-	-	-

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northernrail.org/season

Notes

B From Newcastle.

